

**TO:** MPC Commissioners  
**FROM:** Fountain City Town Hall, Inc.  
**DATE:** August 8, 2017  
**RE:** Item 50, 8-C-17-UR, Dog Grooming as a Home Occupation in R-1

We request the following change and addition to the conditions of approval of this Use on Review:

**Condition 9. CHANGE FROM:** *"The business being located in the principal dwelling on the site with no more than 25% of the floor area devoted to the home occupation"*

**CHANGE TO:** *"The business being **conducted entirely inside** the principal dwelling on the site with no more than 25% of the floor area devoted to the home occupation"*

This change is an important clarification because Article II, Definitions, of the Zoning Ordinance include "Pet grooming" in the definition of both "Pet services, indoor" and "Pet services, indoor/outdoor."

**ADD CONDITION 11.** *"The service shall be by appointment only, with usually no more than one client present at a time."*

The addition of this condition should not be a problem since it is consistent with the Comments in the MPC Staff Recommendation and consistent with MPC's understanding of the owners' proposed plans for the service. Also, almost all of the letters from existing clients mention the "appointment only" one client at a time, not cages, business practice. This practice was an important consideration to the approval of the business.

It is important to include this condition because Uses on Review "go with the land." This will ensure that any future pet grooming business in this R-1 location will follow a similar business plan or return to MPC to change the conditions.

**Clarification:** It should be made clear to the owner that boarding of animals is not permitted. Boarding of animals is raised only because a client letter of support to MPC (Grace Ware, July 19, 2017) notes that *"She even took care of him [dog named "Bear"] while I was out of town."* It is not clear if the "care" took place on site or off site.

**Correction:** The Staff Recommendation states: *"With conditions noted this request meets the requirements for a home occupation in the **O-1 (Office, Medical and Related Services)**..."*

Please change to "...R-1 (Low Density Residential)..."

Yours truly,  
Charlotte Davis and Carlene V. Malone, Land Use Co-Chairs



Betty Jo Mahan <bettyjo.mahan@knoxmpc.org>

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**[MPC Comment] Case # 8-c-17-ur**

1 message

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**Lori and Jim** <lorijimrobertson@gmail.com>

Mon, Aug 7, 2017 at 7:44 PM

Reply-To: lorijimrobertson@gmail.com

To: commission@knoxmpc.org

Sirs,

I am writing in support of Dog Grooming by Crystal. Crystal is not only a good dog groomer, but also a good person. She has always acted in a very professional and courteous manner. We believe her business is an asset to the community. Your consideration to give her a good review to allow her to keep her business would be very much appreciated.

Thank you for your consideration.

Jim and Lori Robertson

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This message was directed to [commission@knoxmpc.org](mailto:commission@knoxmpc.org)



Betty Jo Mahan <bettyjo.mahan@knoxmpc.org>

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**[MPC Comment] Case 8-C-17-UR - Dog Grooming by Crystal**

1 message

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**Jane Grasmick** <jkgrasmick@comcast.net>

Mon, Aug 7, 2017 at 10:38 AM

Reply-To: jkgrasmick@comcast.net

To: commission@knoxmpc.org

I have been taking my 2 dogs to Crystal. I have never seen another car in the drive way, much less any problems in the neighborhood.

My dogs love her. They are the only ones there and it is a very short time and they are ready. I have been looking for someone like her.

I have waited as much as 5 hrs for my dogs to be groomed and they are there with a lot of other dogs I don't know or in cages. She is a wonderful

person and loves my dogs. I cannot imagine anyone complaining about her. I feel sure they are not in the neighborhood or have taken their dogs to her.

She is first class and a real asset to our neighborhood. I have referred 2 other people to her and they are totally satisfied too.

Please let us keep her near us. She has a top notch business and should not have to go through something like this!!

Thank you,

Jane Grasmick

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This message was directed to [commission@knoxmpc.org](mailto:commission@knoxmpc.org)



Betty Jo Mahan <bettyjo.mahan@knoxmpc.org>

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## [MPC Comment] Support

1 message

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**Lori McCormick** <mccormick1980@gmail.com>

Mon, Aug 7, 2017 at 10:58 AM

Reply-To: mccormick1980@gmail.com

To: commission@knoxmpc.org

I am writing this in support of #8-C-17-UR Dog Grooming by Crystal. I have found this business to to honorable and highly competent. It is run in a professional and caring manner. Dog Grooming by Crystal is the only place I take my pet for grooming.

Sincerely,  
Lorette R. McCormick  
[865-680-2513](tel:865-680-2513)

Sent from my iPad

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This message was directed to [commission@knoxmpc.org](mailto:commission@knoxmpc.org)