

# KINGTON DRAIN CLEANING SERVICES

To Whom It May Concern,

We are writing to stress the vital service provided by the grease disposal facility operated by Liquid Environmental Solutions located at 1307 Galway Street in Knoxville, TN.

This facility is essential to our city as it is the only plant in Knoxville and surrounding cities that processes grease. Kington Drain Service is a family-owned business with fifteen employees, and we have served the Knoxville area since 1973. We take pride in providing quality service to the city of Knoxville—this includes an extensive customer base of school systems, hospitals, nursing homes and the booming restaurant industry, all of which require grease trap service to operate smoothly and remain compliant in their utility districts.

I am at this facility daily and see firsthand the steps they take regarding odor control. There is an air scrubber system in place, the facility stays cleaned and pressure washed daily, and the doors always remain closed. Considering this facility gets up to 120-130 degrees and the operators must step out to bring their body temperature down, it would be easy to leave the doors open but they always remain closed to contain the odor.

If this facility were to shut down and cease operations, there would be no other source for grease disposal in Knoxville. This would be a tremendous issue for our residents and a large burden on the sewer systems in our city. The federal government requires utility districts to maintain a Fat, Oil and Grease (FOG) program to remain compliant and prevent issues with the sewer system. Without grease pumping and disposal at proper maintenance intervals, grease escapes into the sewer system leading to sewer overflows into our water systems such as lakes, streams, and creeks. Utility districts have these programs and requirements in place for a reason because they know the severity of the negative impact if this service is not able to be completed.

In the past two years, Knoxville went from three disposal facilities to one. This has negatively impacted grease disposal as well considering we dispose a daily average of 30,000- 40,000 gallons five days per week. There is not an infrastructure to quickly pop up one of these facilities so if LES were to shut down, grease would not be able to be serviced which would be a major issue. This facility must exist somewhere as it is a vital service to ensure the community functions smoothly. Its current location is in a business area near the interstate and away from residents, schools and restaurants. Since it must exist, this is one of the best locations it could be.

We are asking you to strongly consider how vital this service is in our community to keep kids fed in school, patients fed in hospitals and nursing homes, and the city of Knoxville clean and running smoothly. The complaints from a single individual should not create a much worse problem for the community and city of Knoxville if this facility were to cease operations.

Thank you for your time and attention to this important matter.

Sincerely,

Mark Kington  
President and CEO  
Kington Sewer- Septic Drain Cleaning Service